



# New Public Management in the Austrian M.o.F.A.

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# ELAK (electronic file system)

- \* The electronic file is THE original
- \* Much faster and shorter processes
- \* High transparency
- \* Information for everyone who needs it
- \* Taylorismus is past



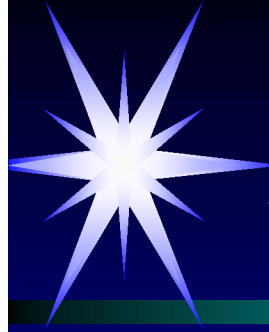
# ELAK – technical description

- DMS – Document Management System
- Workflow System
- Reorganisation of processes



# Greatest advantages of ELAK

- Better and faster processes
- Flattening in the hierarchy
- Workgroup computing
- Better internal communication
- Personal reduction



## Additional improvements do be done

- Optimisation of processes
- Integration of IDP (e.g. SAP)
- More reorganization
- ELAK in all other ministries