



INFORMATIKA AZ ÖNKORMÁNYZATOKÉRT

# e-Strategy of TÖOSZ

## IT Focus on Hungarian Municipalities

Conference in Bratislava



# Agenda

- e-Go Pilot Projects
  - LINUX
  - Internet based solutions for Micro Regions
  - Software/Application qualification system
  - WebSites qualification
  - Conferences for Local Authorities, Municipalities
- KET – Challenges and Issues
  - Moving to „Service Provider” Function
    - Electronic treatment of documentation
    - eSignature
    - Transaction of affairs



# e-GO Pilot Projects



- LINUX
  - Main goal was to evaluate advantages of open source code system
    - Cost/performance
    - Manageability
    - Office environment, applications
    - Integrability with existing systems
  - Biggest Advantages:
    - Lower Cost
    - Capability to integrate existing (island) systems
  - Challenge:
    - Expects higher and special knowledge than Microsoft



# Internet based solutions for Micro Regions



- Ministry of Communication and Informatics generates and supports developments and competitions around the country
- Aim: to create e-Centers all over the country to facilitate the spread of information keeping the EU directives
- Functions:
  - Infrastructure development (centralized, driven by Ministry and locally, based on competitions)
  - Websites, portals, emailing
  - Electronic treatment of documents
  - e-transaction of affairs



# Software/Application qualification system



- Lack of standards of software/applications, local authorities are using numerous several solutions
- Qualification System gives:
  - Value for Municipalities
  - Benefit for Suppliers
  - Focus on evaluating software/applications (functions, integratibility, reliability, security, improvement, cost/performance)
- Our Qualification System is conform with EU regulations
- Help in decision making process based on unbiased result of evaluation



# WebSites qualification

- 1255 local authorities had own website in 2004
- A great number of information maybe reached through the websites on public instructions, public services provided municipalities
- Main goal: to give help and support for municipalities on managing and designing of content and look of their websites
- Websites vary according to the degrees of on-line information services provision (e-Government categories: information, one-way interaction, two-way interaction, transaction) and building up multi-platform on-line services (web, call center, one stop)



# Conferences for Local Authorities



- e-Go conference: 9 March, 2004
- As part of the e-Go programme we have set up a benchmarking, qualifying system on the basis of which we wish to assess the services of companies functioning in the field of e-Government.



# KET – Challenges and Issues – 1



## *KET: Government Public Proceedings Law*

- Increasing of Service Provider Functionality
- Decreasing of burden of Clients
- Main goal: provide regulation and support of e-Transactions of affairs
- Current situation: wild range of local conditions and possibilities around the country
- Most of them are not able to implement needed systems
- Ministry of Communication and Informatics has actively supported actions concerning Information Society, actively supporting activities in the field of informatics through the Associations, which it provided with state funding in the view of supporting their programmes.





# KET – Challenges and Issues - 2



## *KET: Government Public Proceedings Law*

- Facilitate best practices gathering experiences of 168 Micro Regions
- Develop and implement systems with „One Client-Gate” method
- Main issue is to implement standard application for:
  - Digital Signature
  - Digital Time Stamp
- Our Association is on coordinating the tasks and offering qualified solutions for their members



**Thank you for your attention**

Conference in Bratislava