



Exchange of Documents in Europe

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IDABC Directorate-General for Informatics European Commission





Interoperable Delivery of European eGovernment Services to public Administrations, Businesses and Citizens.

IDABC

A European Commission Programme

In the Directorate for Informatics, which is the Commission Internal ICT Department

Together with Member State (27+)
Deprtments of ICT

Facilitating hard deliverables as tools, services and solutions

And soft deliverables as professional networks, virtual and real meetings





Per-Olav Gramstad

Scandinavian – Norwegian nationality, living in Sweden and seconded from my position at the National Danish IT and Telecom Agency

Programme Manager – Working with National Expert Groups for elD, Middleware and CAMSS

Background – Starting off with technology, moving on to business and today in policy and regulation

My pride and joy – CAMSS, Common Assessment Methodology Standards and Specifications





Starin' at the sun

... starin' at the sun Afraid of what you'd find if you took a look inside ... U2, 1997 ... If you judge a book by the cover, Then you'd judge the look by the lover I hope you'll soon recover, Me I go from one extreme to another ... ABC, 1982





The same old scene



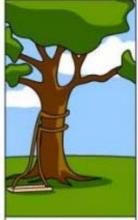
How the customer explained it



How the Project Leader understood it



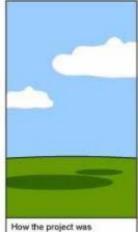
How the Analyst designed it



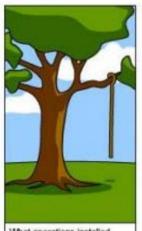
How the Programmer wrote it



How the Business Consultant described it



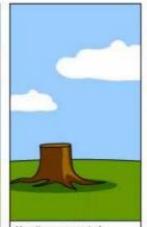
documented



What operations installed



How the customer was billed



How it was supported



What the customer really



Information <> Communication

"publiziert" ist nicht gefunden...

```
"gefunden" ist nicht gelesen...

"gelesen" ist nicht verstanden...

"verstanden" ist nicht gewollt...

"gewollt" ist nicht gekonnt...

"gekonnt und gewollt" ist nicht getan...

"getan" ist nicht beibehalten...
```



"verstanden" ist nicht gewollt...

- Everyone is closest to themselves.
- Creators
- All Process and IPR
- Implementers
- All Deliverables
- except On-going Support and
 IOP
- Users
- All Deliverables and Open Change





Private and Public Business

- Public Business aims for more symmetrical solutions
- Private Business aims for less symmetrical solutions

Is this right or wrong?

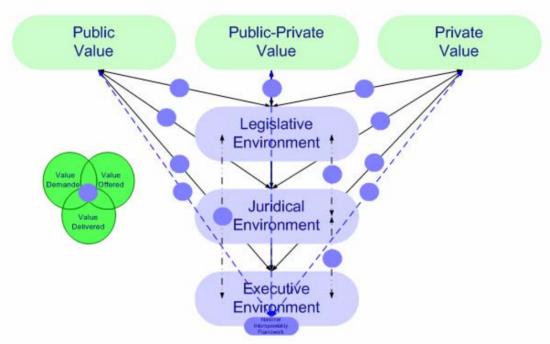
No, just different!





e-Business in a e-SoCiety

Do Private and Public e-Business run in parallel without ever crossing?



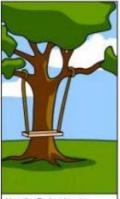
No, they keep meeting and running into, over and under each other but preferably separated in separation of concerns, SoC.



E-SoCiety and procurement



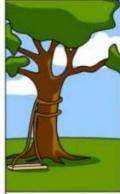
How the customer explained it



How the Project Leader understood it



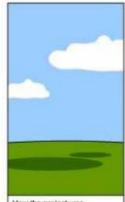
How the Analyst designed it



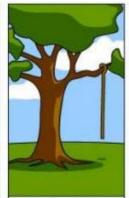
How the Programmer wrote it



How the Business Consultant described it



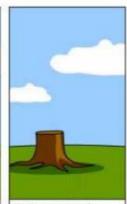
How the project was documented



What operations installed



How the customer was billed



How it was supported



What the customer really needed



From Policy To Procurement

- Politics provide Policy
- Strategy and Tactics apply means to fulfil the ends of Policy
- Strategy can be encapsulated in sets of Principles
- Fundamental to Grand Strategy is the Diplomacy
- Strategy define the goals for a campaign
- Tactics, the methods for achieving the goals
- Standards and Specifications provide guidance in Procurement
- This means nothing to me, pls. an example



The Example of Word Processing Procurement

- Symmetrical Policy for Level Playing Field
- Strategy can be encapsulated in Principles of Interoperability, EIF
- Fundamental to Interoperability Strategy is the Standardisation, Diplomacy
- Strategy define the goals for a campaign, Open Standards
- Tactics the methods for achieving the goals, CAMSS is our method.
- Our campaign is procurement, word processing procurement.



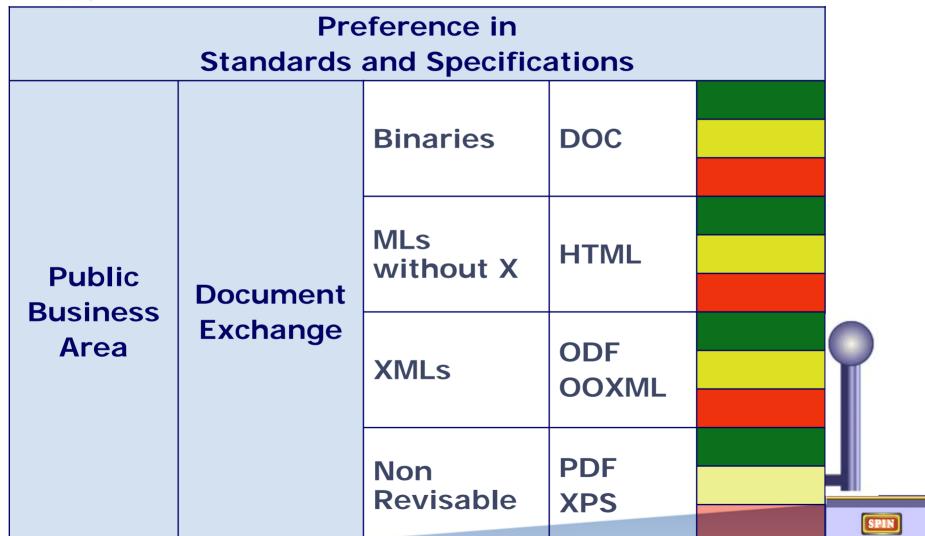
CAMSS - beginning at the end

Alright, in the name of Level Playing Field we're embarking on an Document Exchange campaign using CAMSS





CAMSS - beginning at the end



Assessment Process, Denmark DABC eGovernment Services Via Everyone can Administrations OIO submit Proposals **Business** Proposal Citizens OIO Secretary Coordinate Assessment From Public Business Value OIO Administrations Open SSO Preliminar Market Support Via Everyone can Administrations OIO submit **Business** Consultation Comments Citizens OIO Committee Decide Level of Preference To **Mandatory** OIO Administrations Preference Rejected Via OIO Everyone can Administrations Publication Benefit from **Business** Level of Preference Citizens



| Droforonce in | | -foronce in | Assessment | | |
|------------------------------|-------------------|------------------|-----------------|----------|---------------------|
| Preference in Stds and Specs | | | Public Value | Openness | Market Condition |
| Public Business Area | Document Exchange | Binaries | | | |
| | | MLs without X | | | |
| | | XMLs | | | |
| | | Non Revisable | | | |



| Preference in Stds and Specs | | ·foronce in | Assessment | | |
|------------------------------|-------------------|------------------|---|----------|---------------------|
| | | | Public Value | Openness | Market Condition |
| Public Business Area | Document Exchange | Binaries | Suitability: to what extent does the standard or | | |
| | | MLs without X | specification respond to the identified need? | | |
| | | XMLs | Potential: what potential does the standard or specification present? (in | | |
| | | Non Revisable | terms of strategic impact, etc) | | |





| Preference in Stds and Specs | | foronce in | Assessment | | |
|------------------------------|-------------------|------------------|-----------------|--|---------------------|
| | | | Public Value | Openness | Market Condition |
| Public Business Area | Document Exchange | Binaries | | Process: to what extent is the process of | |
| | | MLs without X | | standardisation open? | |
| | | XMLs | | Deliverables: to what extent is the process of standardisation open? | |
| | | Non Revisable | | | |



EUROPEAN COMMISSION



| Duefenence | | ·forence in | | Assessment | | |
|------------------------------|-------------------|------------------|-----------------|------------|--|--|
| Preference in Stds and Specs | | | Public Value | Openness | Market Condition | |
| Public Business Area | Document Exchange | Binaries | | | Maturity: to what extent is the standard | |
| | | MLs without X | | | specification mature? | |
| | | XMLs | | | Adaptation: to what extent is the standard or specification adapted? | |
| | | Non Revisable | | | | |



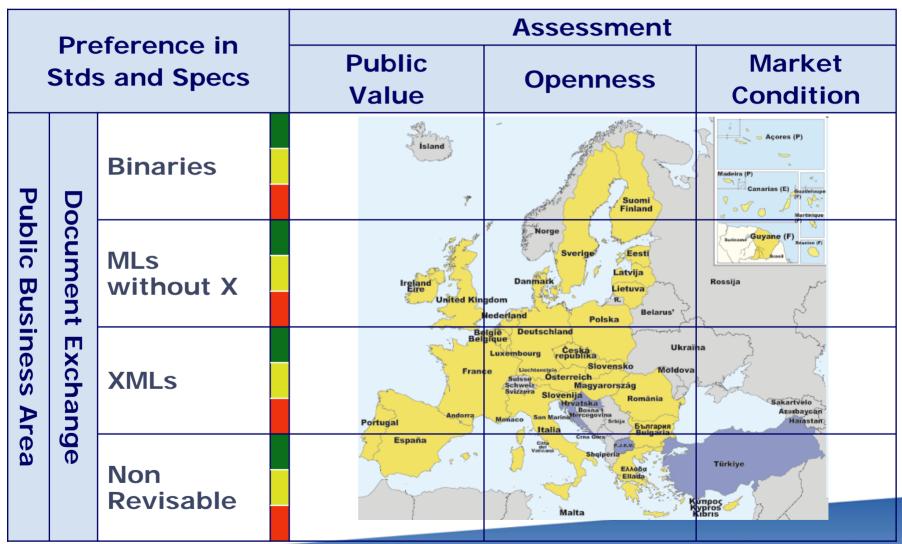


| Preference in Stds and Specs | | -foronce in | Assessment | | |
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| | | | Public Value | Openness | Market Condition |
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| | | MLs without X | specification respond to the identified need? | standardisation open? | specification mature? |
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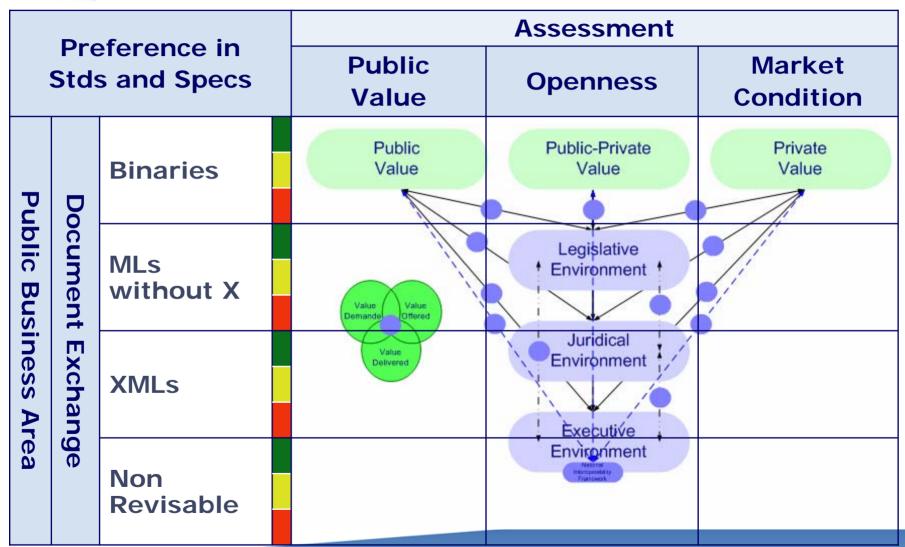


Common Assessment Member States





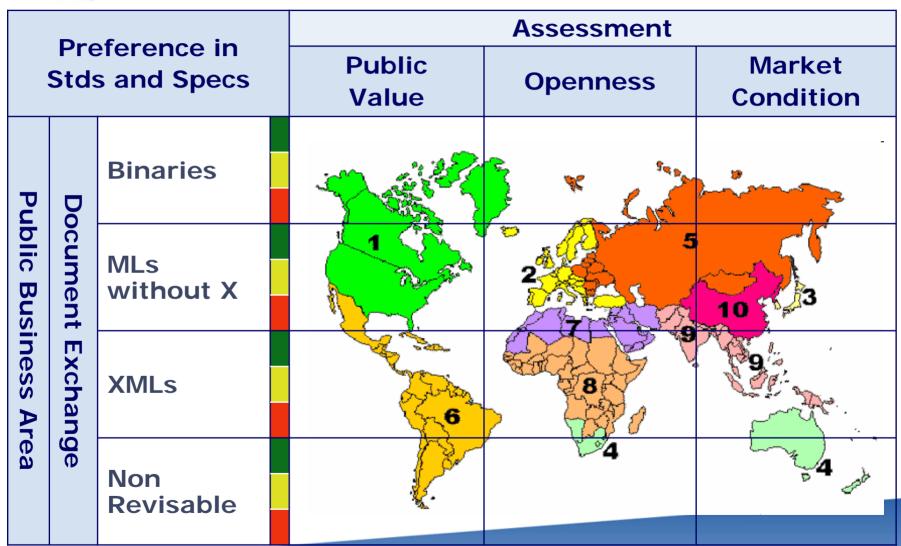
Common Assessment eSoCiety ECO system







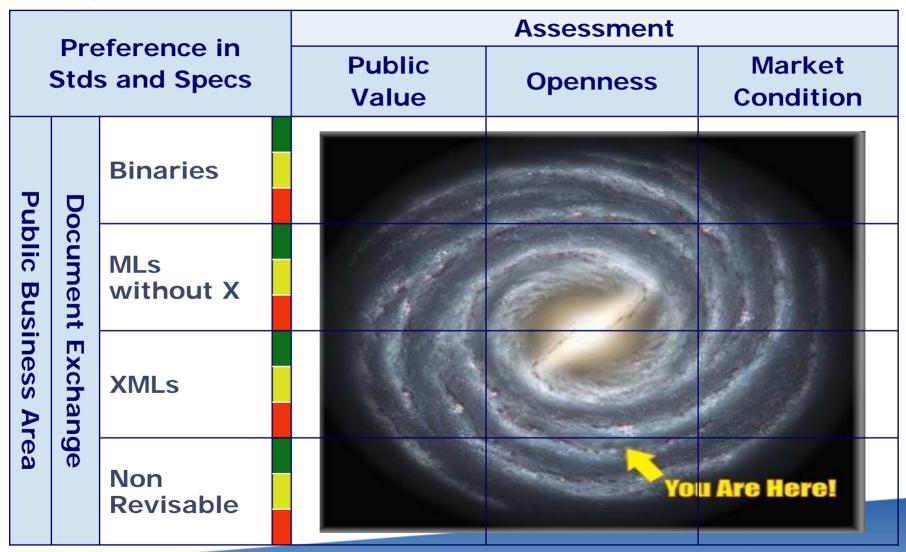
Common Assessment Economic Regions







Common Assessment Going Places





Document Exchange campaign using CAMSS

Campaign: Document Exchange

Policy: Level Playing Field

Diplomacy: Standardisation

Strategy: Migration towards Openness,

EIF v2.0

Tactics: CAMSS

P1 The standard is fully documented and accessible by the public (Principle)

A1 Open documentation (Aspect)

- C 1.1 Access to all preliminary results documentation (Criteria)
- C 1.2 Access to all final results documentation
- C 1.3 Access to committee meeting notes
- C 1.4 Access to documentation of procedures, governance policies, annual reports, etc.
- C 1.5 Access to documentation of copyright on published documents



Development of CAMSS

- From 5 MS (27+) in 2006
- To 19 MS (27+) in 2008
- Phase 1: Establishing Criteria (Nov 08)
- Phase 2: Using Criteria in MS assessment (Q2 2009)
- Public Business interested
- Private Business interested
- Standardisation Bodies interested
- Other economic areas than EU interested

iDABC European eGovernment Services

ODEF in Europe

- TAC recommendations
- PEGSCO recommendations
- Work in Progress
- Member States looking into their needs
- ISO looking into the maintenance of several Formats
- Major suppliers getting ready to implement several Formats

Member States using CAMSS enabling other Member States to re-use already done assessments





Thank you

IDABC:

http://www.europa.eu.int/idabc/

EIF:

http://ec.europa.eu/idabc/en/document/7733

CAMSS:

http://ec.europa.eu/idabc/en/document/7407

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