enter e-Estonia

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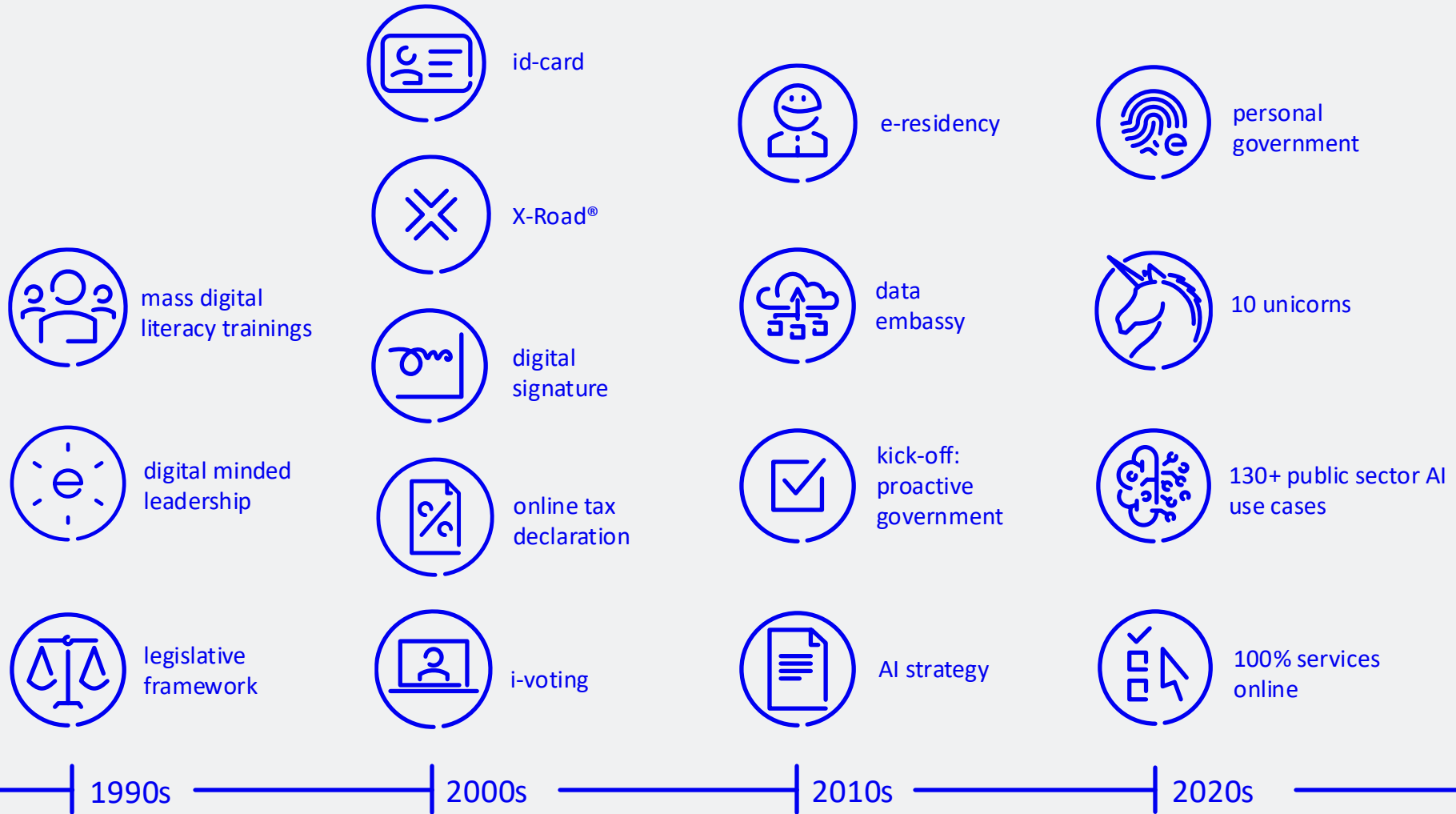
a modest country

the coolest digital society

+ population: 1.3 million
+ area: 45,339 km2

e-Estonia timeline

id-card

X-Road®

mass digital literacy trainings

digital signature

digital minded leadership

online tax declaration

legislative framework

i-voting

e-residency

data embassy

kick-off: proactive government

AI strategy

personal government

10 unicorns

130+ public sector AI use cases

100% services online

1990s | 2000s | 2010s | 2020s

electronic ID

the strongest identity since 2002

+ electronic ID is compulsory
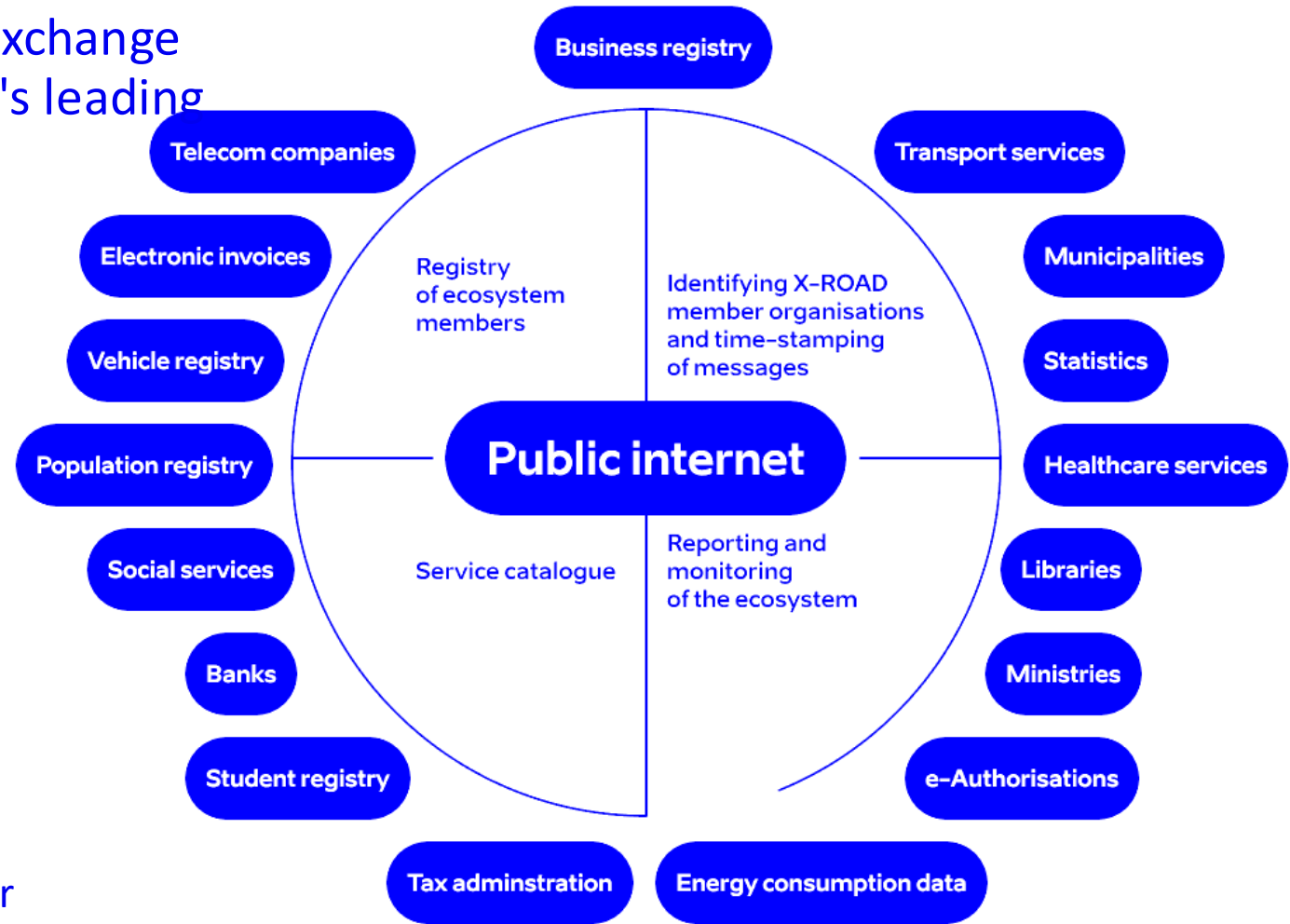
+ 64% use ID-card regularly

+ 19% people use mobile-ID

+ 53% use smart-ID

x-road®

an open-source platform for secure data exchange between organisations, used by the world's leading digital nations.

Estonian interoperability ecosystem since 2001

+ saving 3 million working hours annually
+ providing over 3,000 different services
+ exchanging over 2,5 billion transactions per year
+ covering over 500 million citizens as end-users

welcome to post-digital era

decades of digitalization has resulted in a society where almost everything is digital. and that opens new possibilities.

Digitization era 2000 – 2010 e-Government	Digital transformation era 2010 – 2020 Digital Government	Post-digital era 2020 – … Personal Government
Enhanced traditional public services online. More efficient information processing.	End-to-end digital replacement of traditional public services. Whole-of-government approach to service delivery.	Citizen-centric digital-first new type of services and capabilities without traditional analogues. Whole-of-society approach to service delivery.

stronger together

#DigitalHelps

materials

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