



Ministry of the Interior and
Kingdom Relations

The European dimension of egovernment.

The role of the Presidency of the
Council of the EU in fostering it

ITAPA conference
9 June 2016



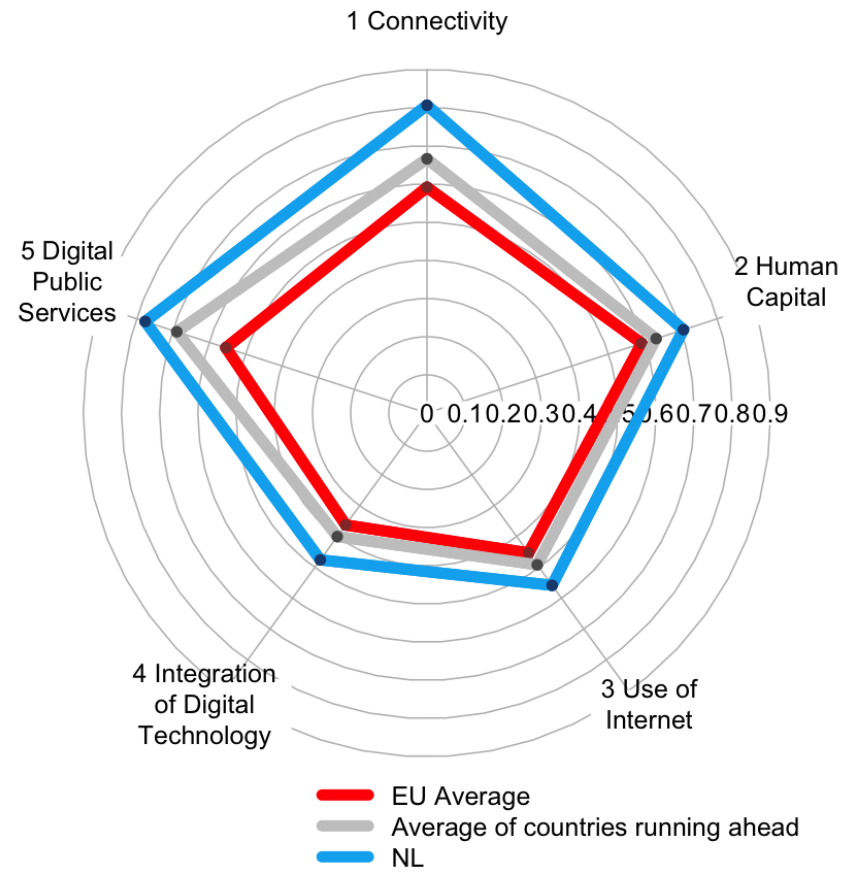
John Kootstra
Information Society and
Government Policy Department



Outline

- About the Netherlands
- Dutch egovernment practice
- EU egovernment dimension
- The role of the Presidency fostering the European agenda







Dutch egovernment practice

Ambition Rutte II government

- By 2017 citizens and business can deal with government in a digital way

Principle:

- Digital where possible, in person where needed;
- Secure, reliable, easy to use and cost efficient





Where are we now?

- An infrastructure ready to be used, enabling public service providers to improve their services
- Broad implementation of the infrastructure
 - In terms of connected administrations
 - Adoption by citizens (partly)
- A digicommissioner appointed to strengthen the governance on the infrastructure and the financial arrangements
- An agency for the management of the infrastructure services: Logius
- high volumes of digital transactions of national agencies already a reality





Generic Digital Infrastructure

Service delivery	Authentication	Data	Interconnectivity
Portals: 'overheid.nl' and 'ondernemersplein.nl' and catalogue of services	DigiD (for citizens)	System of Base Registries ; system for re-use of common used data with 12 registries meeting 12 agreed requirements	Networks and standards: 'diginetwerk', 'digipoort'
Personalised environments: 'mijnoverheid.nl', secure messagebox, 'ondernemingsdossier'	eHerkenning (standard for business)	Standards/services for data exchange ('digikoppeling', 'digilevering', 'digimelding')	Certification/PKI overheid scheme
Standardised messages: e-invoicing, Standard Business Reporting	eID system Idensys	Catalogue of data available for re-use	open standards list (Comply or explain)
		Facility for the Citizen Service Number management	Reference Architecture NORA



Strategy Digital Government 2017

Goals

- Better services and more openness
- Further supply of information/service
- Improving the service quality
- Stimulating use of digital services
- Improving digital skills

Approach

- More focus on user
- Joint implementation agenda
- Legislation
- Monitoring





Monitoring: where are we now?

Latest figures usage GDI:

- 1,9 accounts 'mijn overheid'
- > 9 mln messages in messagebox in Q2/2015
- 600.000 visitors 'ondernemerplein' monthly
- 12,2 active DigiD accounts
- 200 mln DigiD logins in 2015 (>20% increase)
- >200.000 users 'eHerkenning'
- 2,9 mln authentications in Q1/2 2015

(source: GDI monitor)



EU egovernment dimension

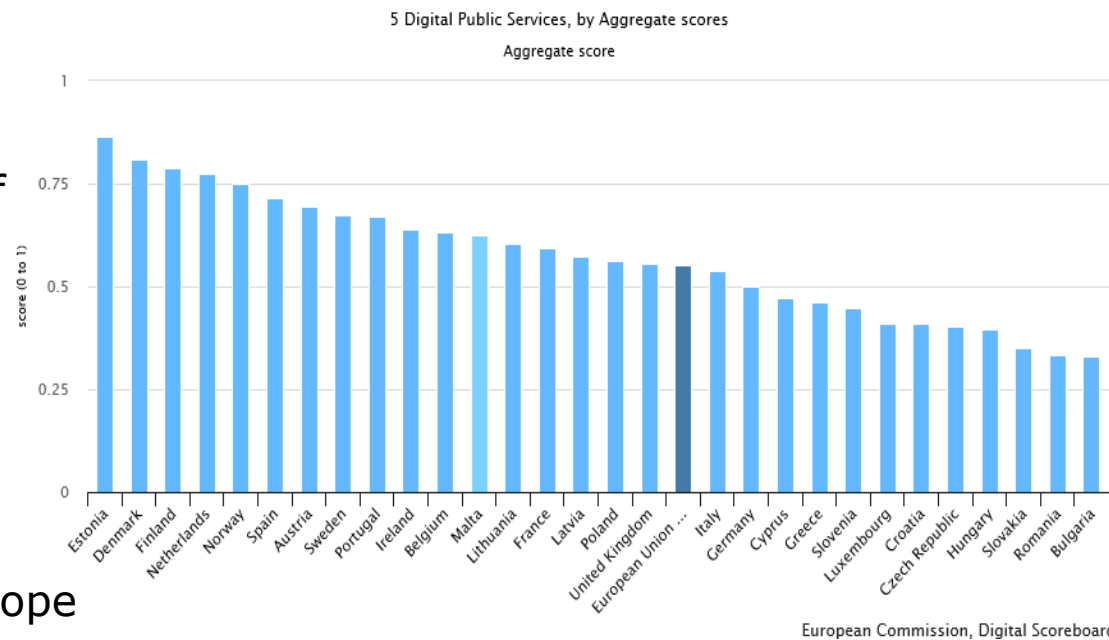
- EU stimulates public sector modernisation in connection to Digital Single Market
- AB reduction
- Cross border services (eg eprocurement)
- Economic growth (open data, new services)





EU instruments

- egovernment action plans
- (common direction and cooperation between MS and COM)
- Benchmarks (open method of coordination)
- Legislation
- Frameworks (EIS/EIF)
- Standards and services (e.g. DSI's under CEF)
- Research and pilots
- Programmes (Connecting Europe Facility, ISA2, Horizon 2020)





Role of the Presidency of the Council

- Organises the work in Council
- Negotiates in and on behalf of the Council - Impartial Broker
- Provides the political impulses
- Sets the Agenda
- Accelerates or slows down work
- Forge compromises





Role EU presidency: decision making in Council

- Action plan released April 19th (part of DSM package)
 - Council conclusions DSM package
- Legislation:
 - Directive web accessibility
 - Political agreement on trilogue
- Revision European Interoperability Framework
 - Communication planned for Q3





Conference Digital Open Government (2-3 June)

Main results:

- Need for joint approach including
- Better relationship with citizens
 - More focus on user and openness
- Better use of data
 - build in safeguard for citizens
- Establishing trust
 - Security and user centricity conditional for trust and more control
- Stimulate interoperability





For more information:

John.kootstra@minbzk.nl

<http://www.digitaleoverheid.nl>

<http://www.government.nl>