eEurope support for eGovernment

Bratislava, 12 Nov. 2002
bror.salmelin@cec.eu.int

Benchmarking eEurope
EU Households Connected

Legend: March 2000, December 2001

Categories: A, BE, D, DK, E, EL, F, FIN, I, IRL, L, NL, P, S, UK, EU
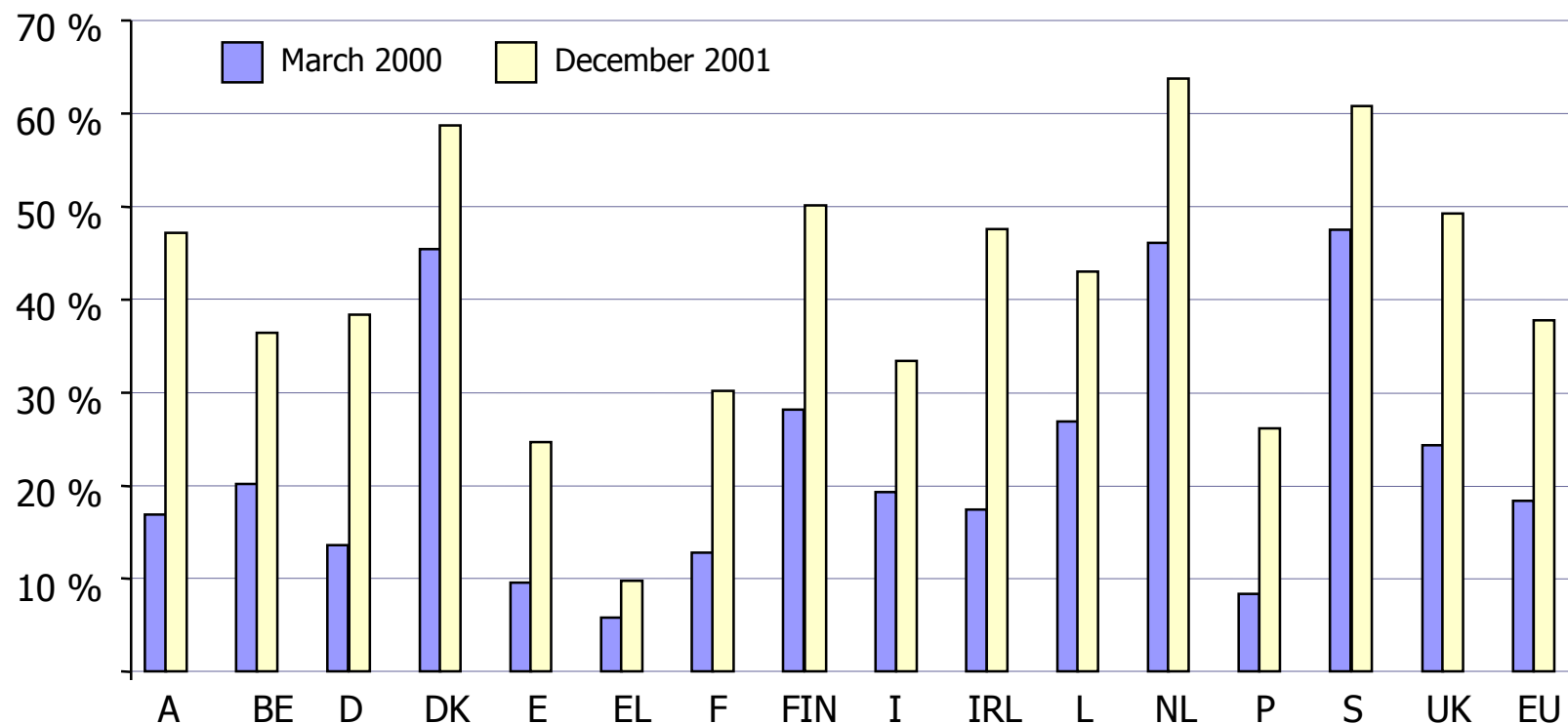
Source: Eupean Commission
          Eurobarometer

European Commission

Information Society

The Citizen & eGovernment

Varied group of races, religion, sex, culture, social, wealth, politics, priorities

European Commission
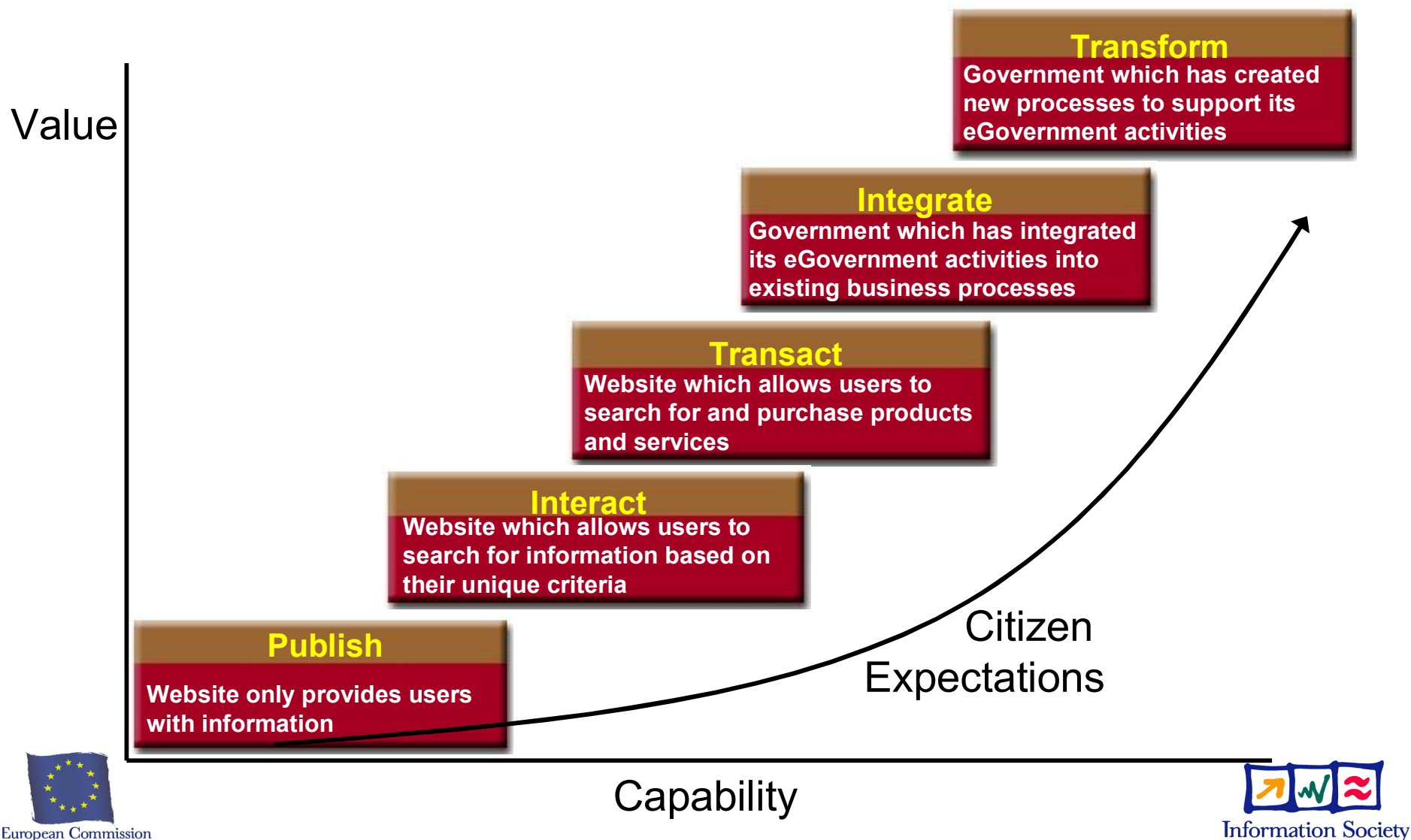
Information Society

eEurope2005 Objectives

Supply Side

- a secure information infrastructure
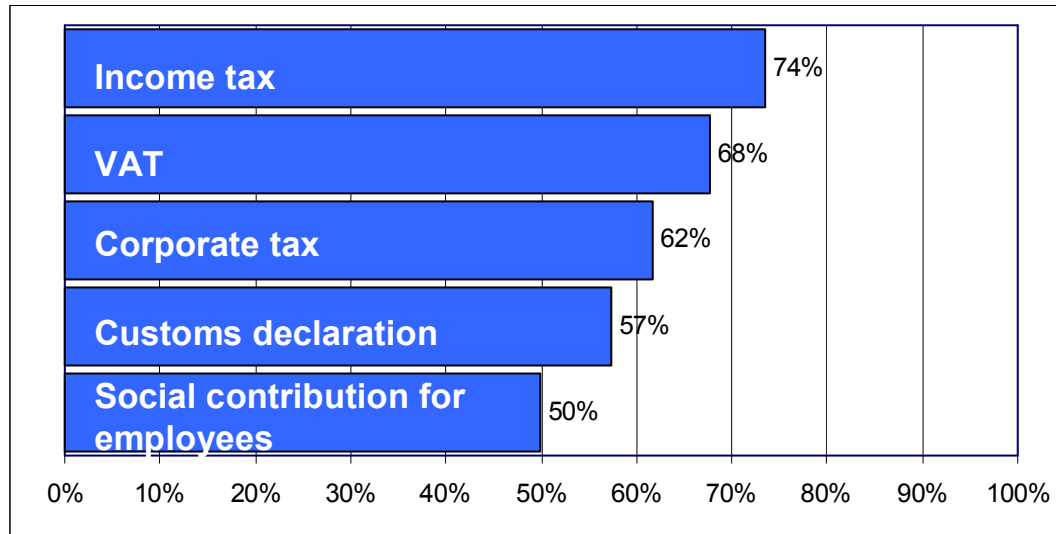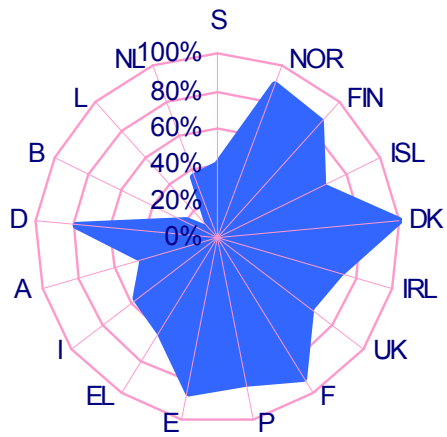- broadband access at competitive prices for all

Demand Side

- e-health
- e-business
- e-Government

European Commission

Information Society

The eGov journey is just beginning

Value

Transform
Government which has created new processes to support its eGovernment activities

Integrate
Government which has integrated its eGovernment activities into existing business processes

Transact
Website which allows users to search for and purchase products and services

Interact
Website which allows users to search for information based on their unique criteria

Publish
Website only provides users with information

Citizen Expectations

Capability

European Commission

Information Society

Benchmarking eEurope
Income-generating services

Income tax	74%
VAT	68%
Corporate tax	62%
Customs declaration	57%
Social contribution for employees	50%

http://europa.eu.int/information_society/eeurope/egovconf/index_en.htm

European Commission

Information Society

Towards an All-inclusive Information Society

Governance today

PC based...

"Keyboard and screen"...

"Writing and reading"...

Mobile telephony (voice)…

Steep usage learning curve...

"Word" based information search…

5% of global population on-line...

"Tomorrow's Intelligent Governance"

... interface is "our surrounding"

… technology (almost) invisible

… use all senses, intuitive

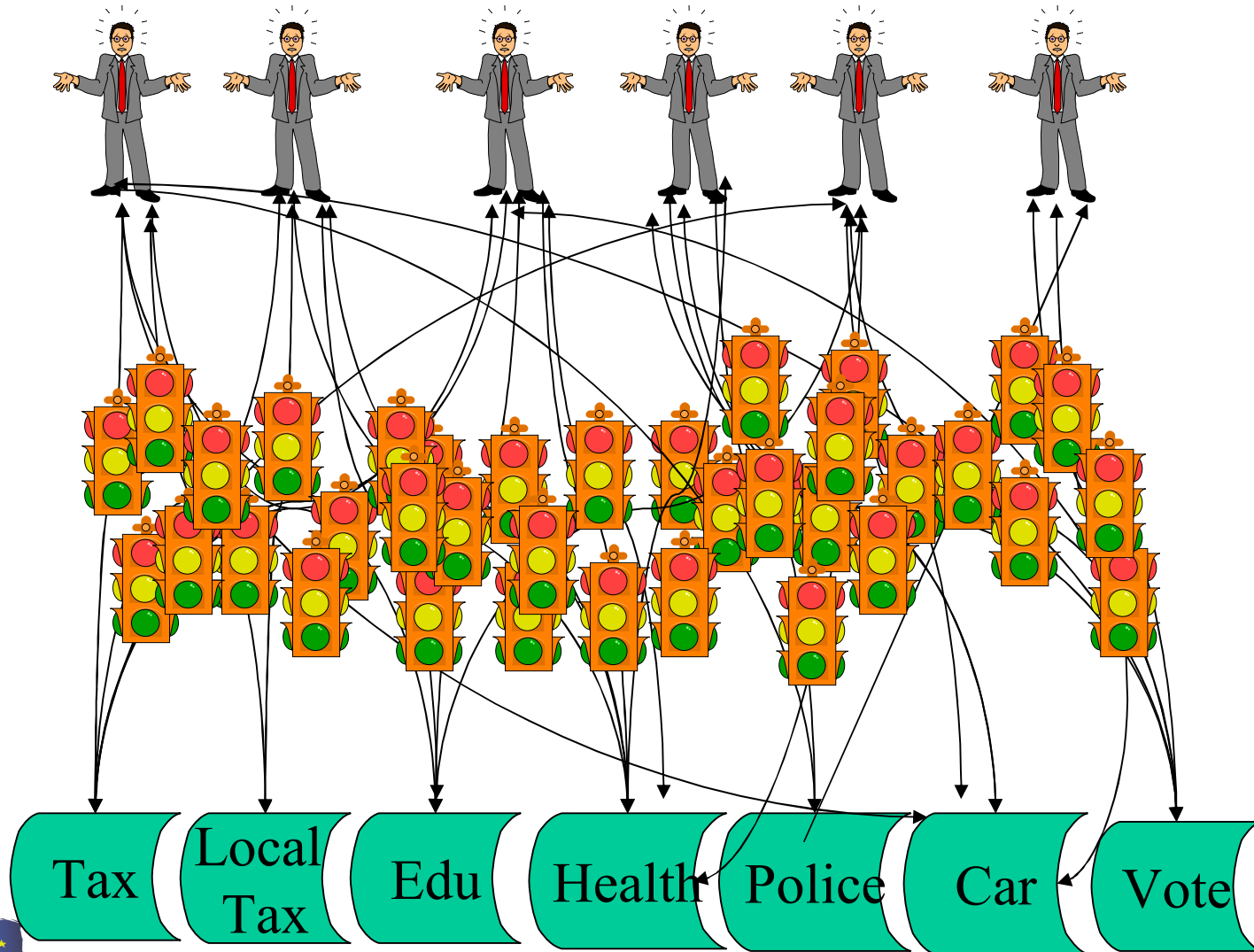… high-bandwidth mobile multimedia

… laid-back mode of interaction

… context-based knowledge handling

… >70% of population on-line

Government to Citizen relations

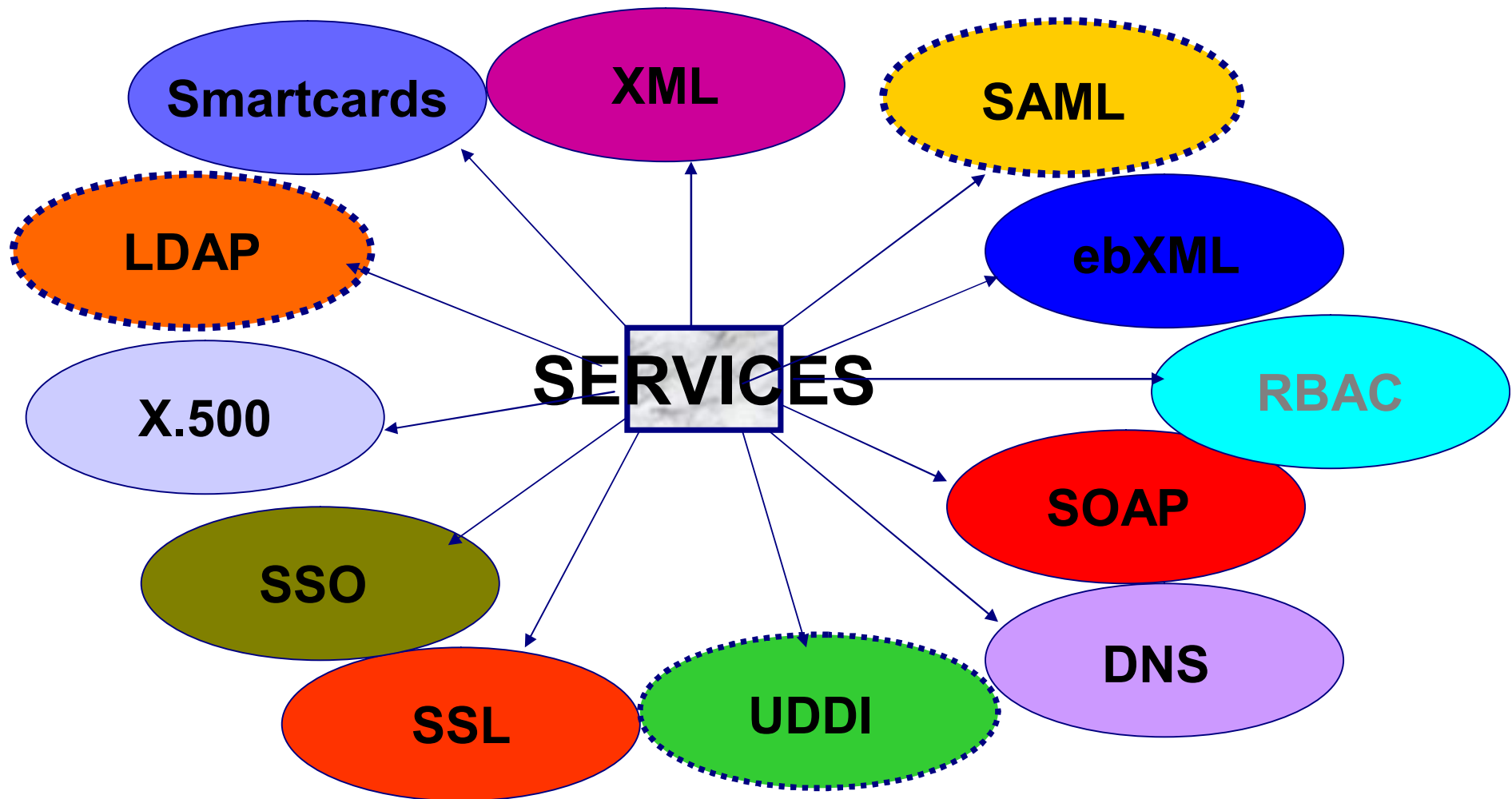Tax | Local Tax | Edu | Health | Police | Car | Vote

Why is Directory management essential to E-Government?

Identity Management will become part of the essential national and European infrastructure set.

It will soon be as basic to e-business, e-commerce and e-government as road and rail are basic to freedom of movement.

European Commission

Information Society

Essential Government Technology

Smartcards

XML

SAML

LDAP

ebXML

X.500

SERVICES

RBAC

SSO

SOAP

SSL

UDDI

DNS

European Commission

Information Society

EU Support for eGOV

- Excellent IP possibilities linking sectors (HW vendors, SW Houses, Academic, Employers, Governments)
- Excellent IP links to instruments (RTD, studies, large scale demonstration, socio-economic, best practice, trials).
- High level of technical innovation AND strongly related Lisbon strategy of increasing European internet market value

  - eGovernment

  - eHealth

  - eBusiness

eGovernment Activities

- High political awareness in Europe for potential of eGovernment

- Public-private collaborative research
  - 140 projects
  - 235 M€ funding
  - IST, IDA programmes

- IDA Programme on reliability & interoperability of technical infrastructures

- Involvement & commitment of local, regional & national governments in Europe

- Front and back-office functions

- e-Democracy

European Commission

Information Society

Contact

www.europa.eu.int/public-services - New public service pages prototype

http://europa.eu.int/ISPO/ida - IDA Home Page

bror.salmelin@cec.eu.int -- mail

http://2002.istevent.cec.eu.int -- E-government and Societal Changes

European Commission

Information Society