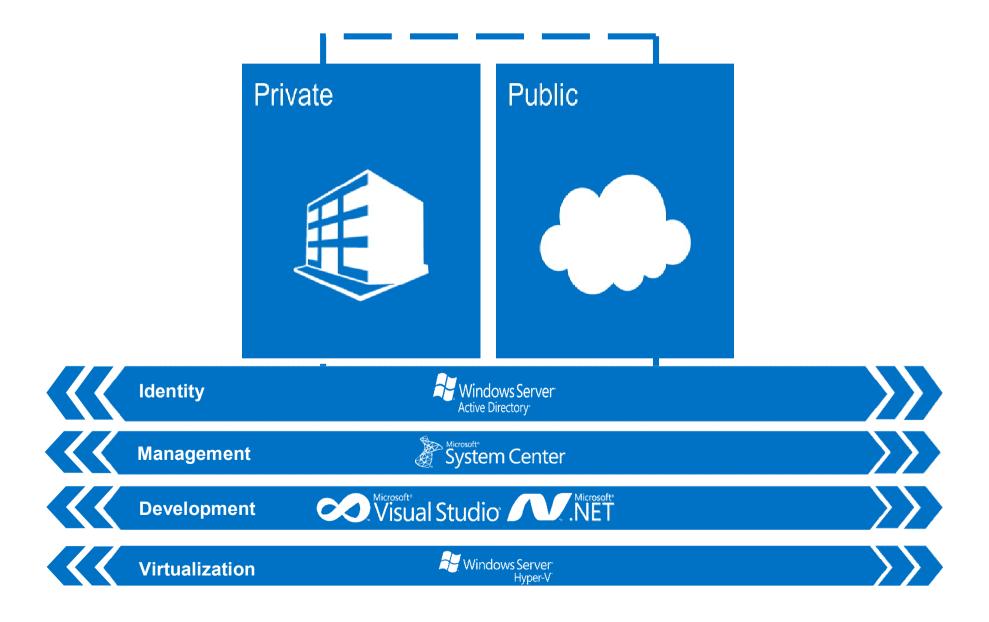
# Benefits of Microsoft Cloud based solutions

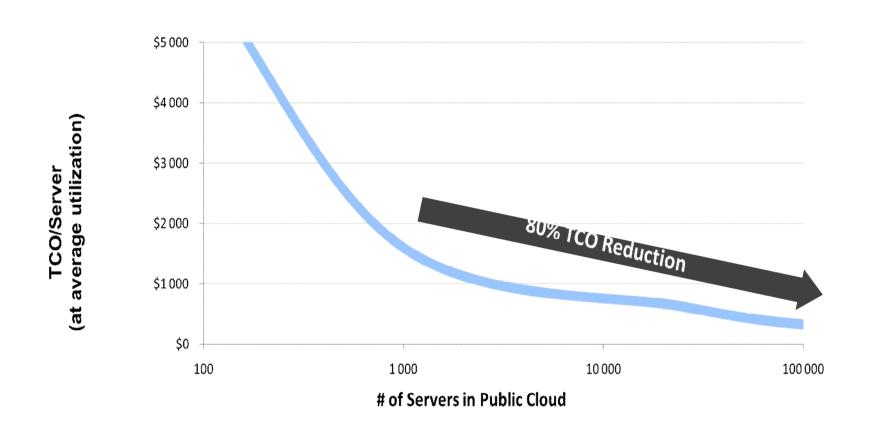
Jan Paulech
Technical Director & Cloud BDM

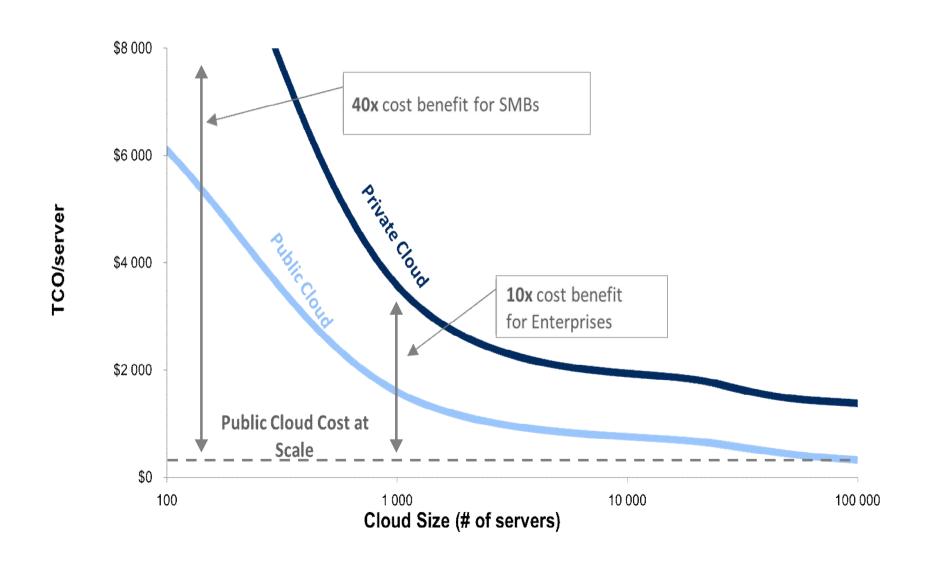


### How Microsoft Defines Cloud



### **PUBLIC CLOUD ECONOMIES OF SCALE**





### Microsoft Datacenter Scale

Microsoft has more than 10 and less than 100 DCs worldwide **Amsterdam** Dublin Chicago Quincy Japan Hong Kong Boydton Des Moines San Antonio Singapore "Datacenters have become as vital to the functioning of society as power stations." The Economist **Multiple global CDN locations** 



### Office 365

### BEST **PRODUCTIVITY EXPERIENCE**

Work together, smarter



### ACCESS **ANYWHERE\***

Solve problems from more places

### **WORKS WITH** WHAT YOU KNOW

Familiar tools



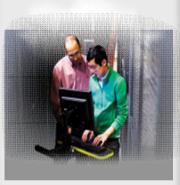
### **ROBUST SECURITY AND RELIABILITY**

99.9% Uptime. guaranteed.



### IT CONTROL AND EFFICIENCY

Keeps you in control



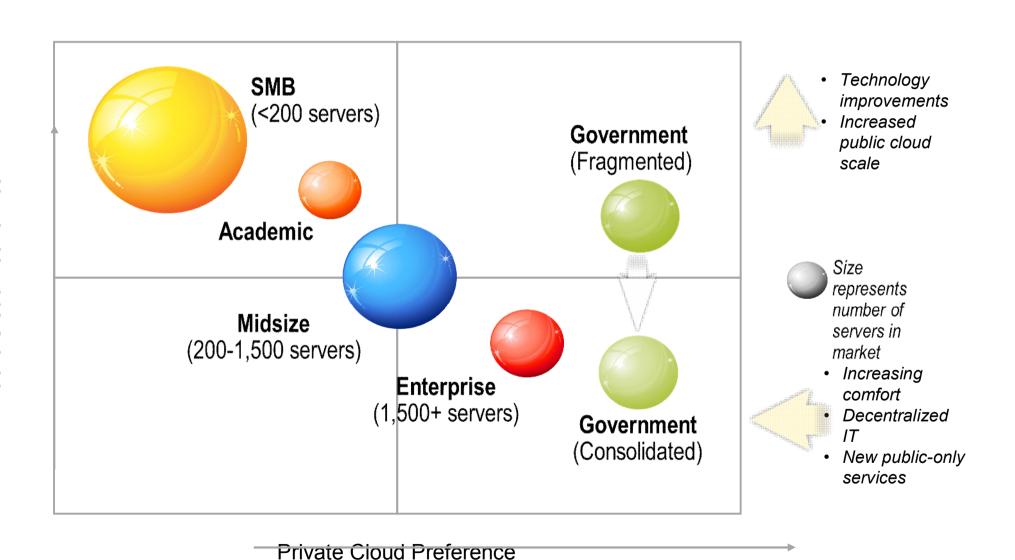






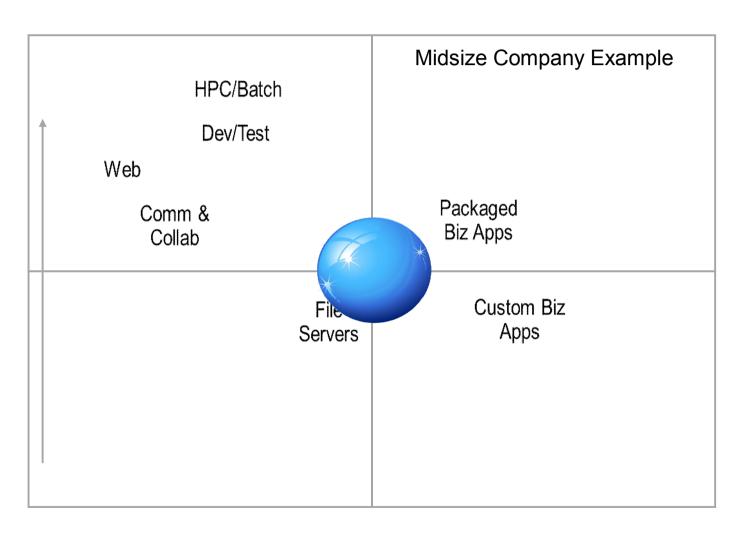






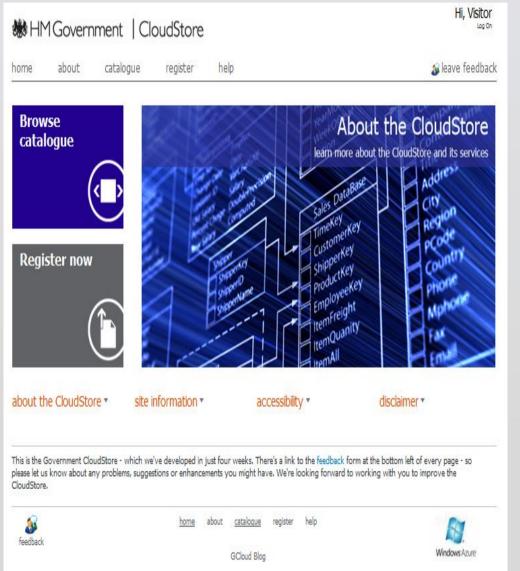
### PUBLIC vs. PRIVATE – PORTFOLIO APPROACH

Public Cloud Economics



# Real life examples

## Her Majesty Gov. Cloud Store





# Improving the working of Government and impacting the lives of citizens – Sanitation and



- Local Govt entity
- One of 33 London Boroughs
- 260k citizens
- Responsible for broad range of services
- 2010 Govt. forced austerity measures

   £88m reduction in spending over 4 years - Current budget £279m
- reduced spending by £47m in 2 years
- "LoveLewisham" initiative aimed at encouraging citizens to help improve area

### Challenge

- Improve services to citizens
- Reduce litter and improve environment
- Improve effectiveness of Rubbish collection
- Build civic pride

### Solution

- Created a "LoveCleanStreets" " service
- Hosted on Windows Azure, integrated with Bing Maps, CRM
- Users submit photos and texts from iphone, Android, Blackberry & Windows phone free app of areas affected by graffiti or litter
- Can scale to meet peaks resulting from campaigns

- Users can review councils cleaning efforts
- Graffiti complaints down 30%
- Environment crime down
- Clean up time down by 87%
- Admin costs reduced
- Hosting cost reduced
- Revenue increased £20k this FY- plan £100k next FY
- Now offered to other 32 councils
- Lewisham council won Environmental Innovation Award
- Overall saving £150k a year



# Improving the working of Government and impacting the lives of citizens - Transport



- Local Govt entity
- Manage all transport infrastructure
- Underground, Train, Bus, Taxi and Bikes
- 15m citizens
- 12m journeys a day
- Global International Business hub
- Host city of the 2012 Olympic and Paralympic Games
- Meeting Government Policy of Open Data

### Challenge

- Making London run smoothly
- Improving the travelling experience of commuters
- Saving time = money
- Make data openly available to developers to create applications that could achieve these goals
- Deliver real innovation to their customers

### Solution

- TrackerNet real time information on Train movements
- Wanted to create a platform accessible to public
- Partnered with MS
- Created an API hosted on Windows Azure with data also hosted on Azure
- Scalable solution
- No need for capital investment in IT Infrastructure
- Highly cost effective

- TrackerNet moved from 1k hits a day to 2.3m per day
- TfL has saved £m it would have spent on infrastructure
- Real life savings for London's tax payers
- Tube Apps also available on iphone, android and windows phone platforms
- Next stage to integrate with Bike and bus services
- Creating Innovation, jobs for developers



### Mexico SAT – electronic invoices handling

### Unprecedented technological challenge for SAT

- SAT would be involved in all Mexico commercial transactions.
- This would required to handle 2 billions of transactions per year.
- 30 TB of yearly data.
- +200 current transactions per second.
- Initial approach (on premises) to expensive and complicated : DC storage, bandwidth, HW, SW, mgmt
- Hard to predict peak hours and peak requirements
- Expected: 1 year, \$1m

### Disruptive approach: Cloud

- No upfront cost beyond the applications
- Agile infrastructure
- High availability and geographical distributed disaster recovery

#### Mexico benefits as it was announced

- More government control over taxable documents
- Reduction in "shadow" or duplicated tax documents.
- Agility and better tools for the country.
- 30x less expensive than comparable on-premise solutions, solution delivered in 4 months
- Reduction in the cost associated to paper documents, handling and management them
- Environmental effects. This is going to save 1.5 millions trees



# Improving the working of Government and impacting the lives of citizens – Local Government

el ncy

### Challenge

Solution

- Perm city capital of Perm region
- 1m people
- 20% of worlds potash, rich in oil, gas, timber
- Trades with 85 countries
- 12,000 state officials

- Wanted to improve efficiency and drive open government
- 36 depts., each with own infrastructure and solutions – no centralised vision
- lack of consistent support and SLA,
- No integrated workflow or processes
- Lack of consistent training
- Wanted to reduce costs quickly
- Move from Capex to Opex and ability to forecast IT expenses

- Decided to use Office 365
- Microsoft Exchange (messaging), SharePoint (collaboration) and Lync (voice, IM and presence)
- Single consistent platform for government employees

- IT standardization
- License Compliance
- Able to forecast cost on a per desktop basis
- Significant reduction in deployment time
- Training and familiarisation time and costs reduced
- Focus time on innovation rather than management
- 1750 users on the platform



# Improving the working of Government and impacting the lives of citizens – Central Government

e REPORT /eness

Albanian National

Information Society

Responsible setting

standards and for

business critical

government IT

initiatives Hundreds of

applications

co-ordinating

Agency for

(NAIS)

### Challenge

- Over 300 application servers across numerous platforms (Windows, Unix and Linux) across 14 government depts.
- Centralise, standardise and host infrastructure services and LoB applications
- Needed high application availability
- Keep cost under control
- Limited management resources

### Solution

- Decided to create their own Private Cloud using Microsoft technology
- Virtualisation and centralised management providing dynamic control
- Built their own datacentre (450sq.m – 150 racks) – can host upto 3 times current capacity
- 3 failover clusters with 16 nodes per cluster and capacity of 150 VM's

- Private cloud running external facing websites, internal portals running on Windows Server and SUSE Linux in a single hypervisor
- Govt depts. no longer wasting time in traditional planning, procurement
- Provisioning time reduced
   70%
- IT staff productivity up 70%
- Staffing down by 10% flexibility to assign staff on other strategic projects





### Ministry Creates National Cloud Service to ensure Top Performance of Exams Website

### Highly elastic reliable IT service

The Romanian Ministry of Education wanted an essential website to perform well each July, when high school entrance exam results were posted there. It turned to technology partner SIVECO Romania, which recommended moving the ADLIC web publishing application to Windows Azure during peak periods. The Ministry gained ample processing power, eliminated downtime, and avoided spending \$100,000 for a comparable on-premises infrastructure..

### **In Their Words**

"This site is very visible to the public, and any downtime generates bad press. With the site running on Windows Azure, we earn the public's confidence.

Daniel Petru Funeriu, Minister, Romanian Ministry of Education, Research, Youth, and Sports





# Czech Humanitarian Group Offers Timely Emergency Relief with Scalable, Hosted Private Cloud

### Elasticity and scalability of ICT systems

As a result of using a hosted private cloud from Web4U that utilizes Windows Server 2008 R2, Hyper-V technology, System Center Virtual Machine Manager 2008 R2, and Self-Service Portal 2.0, Czech Red Cross has achieved the **critical levels of scalability** that it needs to support a **reliable communication** platform during times of crisis and to provide timely humanitarian aid.

### **In Their Words**

"The demands we place on servers <u>during emergencies can increase by several orders</u> <u>of magnitude</u>. With a private cloud built on Microsoft technologies, however, we can easily accommodate those levels."







### Office 365 v Cambridge International School

Prehl'ad

Krajina:

Slovenská republika

Odvetvie:

Skolstvo

Profil zákazníka:

Renomovaná škola poskytujúca kvalitné medzinárodné vzdelanie

Súkromné gymnázium Cambridge International School, Úprkova 3 811 04 Bratislava Tel. +421 918 121 892 E-mail: jozef.semrinec@egenus.sk

http://www.cambridgeschooleu

Cambridge International School uvítala ponuku Microsoftu nasadiť moderné cloudové riešenie, ako prvá spoločnosť na Slovensku.

### Situácia

Cambridge International School už druhé desaťročie poskytuje medzinárodné vzdelanie vysokej kvality pre študentov viac než 20-tich národností vo veku 3 až 18 rokov. Pracujú tu pedagógovia z Veľkej Británie, USA, Kanady, Austrálie, Maďarska a Slovenska. Kvalitu zaisťujú učebné osnovy z renomovanej Univerzity v Cambridgei, zamerané nielen na vedomosti, ale aj kreativitu a osobný rast.

Pôvodne škola využívala klasický mail hosting a prístup k elektronickej pošte pomocou protokolov POP a IMAP. Problémom bola nielen konfigurácia klientov, ale hlavne nemožnosť prístupu k elektronickej pošte z ľubovoľného zariadenia. Nejaký čas škola uvažovala o nasadení Microsoft Exchange Servera 2010 na vlastnom serveri, takéto riešenie sa však javilo ako náročné z hľadiska správy hardvéru a softvéru, a navyše škola nemá správcu IT na plný úväzok.





### Office 365 v Junior Achievement Slovensko

#### Prehl'ad

#### Krajina:

Slovenská republika

#### Odvetvie:

Nezisková organizácia

#### Profil zákaznika:

Nezisková organizácia poskytujúca podnikateľské, ekonomické a finančné vzdelávanie pre mladých ľudí

Junior Achievement Slovensko, n.o., Galvaniho 7/D, BC ARUBA, 821 04 Bratislava Tel. +421 948 466 123 www.jasr.sk Odbremenenie zákazníka od správy serverovej infraštruktúry, zdieľanie dokumentov, efektívna komunikácia, operatívny prístup k agende a elektronickej pošte.

### Situácia

Pracovníci Junior Achievement Slovensko využívali pre správu elektronickej pošty Microsoft Exchange Server. Povaha ich práce vyžaduje prístup k mailom, agende a dokumentov aj mimo pracoviska, preto takéto riešenie nedokázalo dostatočne pokryť ich požiadavky. Pri existujúcej konfigurácii servera bol problém so zdieľaním dokumentom a nebola možná simultánna spolupráca viacerých pracovníkov na jednom dokumente. Pri výpadku prúdu v sídle firmy, kde bol umiestnený server, nemali pracovníci prístup k dokumentom, ani k elektronickej pošte. Pre spravovanie IT prostredia využívala Junior Achievement Slovensko služby externej firmy, čo bolo finančne náročné.

### Obchodné ciele

Vzhľadom na charakter práce, hľadali v Junior Achievement Slovensko riešenie ktoré by umožnilo prístup k dokumentom, elektronickej pošte, či zdieľaným kalendárom, riešenie podporujúce pokročilé možnosti komunikácie vrátane videokonferencií a tímovú spoluprácu. Jednou z kľúčových požiadaviek bolo aj zníženie nákladov na správu IT infraštruktúry.

